

Date of EGU Response: July 14, 2025

ANGC 1.18: The Direct Testimony of EGU witness Summers at page 16 indicates the Company is proposing to increase its Administrative Charge from \$2,400.00 per year to \$3,000.00 per year (*i.e.*, a 25% increase). Please provide the supporting documents and explain the dollar and percentage increases in EGU's administrative costs by cost component that the Company relies upon to justify this proposed increase. Please include in the Company's response to this request:

- a. Documentation of the increase in the headcount for the Company's Key Accounts department, as well as a detailed justification for that increase;
- b. The Company's assessment of the portion of its costs for Key Accounts department personnel that are assigned to each firm service and transportation service rate class;
- c. Document the number of site visits performed by Key Accounts personnel in each of the last three calendar years and in 2025 to date for customers billed under each transportation service rate schedule, noting the number of instances in each year in which a site visit involved one or more end-use locations;
- d. Document the number of meetings between Key Accounts personnel and transportation service customers in each of the last three calendar years and in 2025 to date in which a meeting addressed service to multiple non-contiguous service locations;
- e. For each transportation service rate class for which the Administrative Charge is applicable, identify the number of transportation service customer accounts for which daily nominations of gas supply volumes are made for the customer by a gas supplier that serves multiple transportation service customers.

Answer: a. Lines 439-442 of EGU Exhibit 5.0 Direct Testimony of Austin C. Summers explains why there was an increase to headcount.

b. When the administrative charge is calculated, a survey is distributed to the Account Management department to obtain estimates of the time employees dedicate to each rate class. The table below presents the proportion of time dedicated to the respective rate classes.

	Average	Total
GS	6.85%	
FS	2.90%	
IS	1.53%	
NGV	7.30%	
Firm Service		18.59%
TSS	62.53%	
TSM (includes MT)	15.26%	
TSL	2.31%	
TSS, TSM, MT, TSL Total	80.11%	
TBF	1.30%	
Transportation Service		81.41%
Totals		100%

c. The Company does not track or maintain this information.

d. Key Accounts does not track this information.

e. As of July 1, 2025, 1,150 TS customer accounts were set up to have daily nominations of gas supply volumes that are made for them by a gas supplier that serves multiple transportation service customers. In Quorum, where daily nominations are submitted, there is no distinction made between small, medium, and large transportation customers.

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